



## **A Physician's Guide to Ordering Autologous<sup>1</sup> and Directed<sup>2</sup> Donations**

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**Step One** The ordering physician must complete **ALL** sections of the American Red Cross Blood Services Special Collection Order and FAX to the Patient Services Department.

Please **DO NOT** give the order to the patient/donors. Patients/donors cannot be scheduled without the physician's signed order in our scheduling office.

When ordering directed units, you must provide the patient's blood type. The American Red Cross does not provide blood typing of any donors in advance.

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**Step Two** A Patient Services Coordinator will contact the intended recipient within 24 hours of receiving the Special Collection Order (Monday-Friday 8:00 a.m. to 4:30 p.m.)

Please advise your patients to call us using the information below if they do not receive a call from us within 24 hours of your faxed order. (There are occasions when faxes are not received due to busy signals or technical problems.) At that time, appointments may be scheduled and patients/donors will be provided instructions before having their blood drawn.

**NOTE:** For patients with cardiac/cardiovascular disease, "Section E" Medical Clearance is required prior to scheduling any patient appointments.

Please allow a 7-10 working day turn-around time for collecting, testing, processing and delivery of the units. When scheduling the surgical procedure, please allow enough time for all units to be collected and processed.

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**Please Note** Cryoprecipitate and frozen plasma orders require 10 full working days turn-around time for processing.

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**Contact Us** **Arizona | Southern California | Idaho | Montana | Oregon | Utah | Washington**

Call the Patient Services Department, Monday-Friday, 8:00 a.m. to 4:30 p.m., P.S.T.  
(800) 696-1757 or (909) 859-7003. Toll free fax (855) 579-8611 or (909) 859-7720

**Northern California**

(408) 577-2000 (p) (408) 577-2080 (f)

*Thank you for allowing us to assist in the care of your patients.*

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<sup>1</sup> **Autologous:** Blood donation made by a patient for his/her own surgery

<sup>2</sup> **Directed:** Blood donation made by a donor with compatible blood type for a patient's surgery