



American Red Cross Northern California Contact List

Customer Services / Answered 24/7	Telephone #	Fax / Email
Order Management	800-564-1947	
Online Product Ordering ARC Connect		https://www.redcrossblood.org/connect
Account Manager		
Michael Miumi	510-406-2921	michael.miumi@redcross.org
Medical Services		
Catherine Mazzei, M.D.	510-594-5265	catherine.mazzei@redcross.org
On-Call MD	888-840-2430	
Reference Laboratory		
Routine Hours: Mon - Fri (7 am - 5 pm)		
Oakland IRL	510-594-5253	510-655-2871
Stockton IRL	209-644-5032	209-467-1572
On-Call IRL	510-566-5089	
Erika Rico (IRL Supervisor - Stockton)	209-235-9977	erika.rico2@redcross.org
HLA / Platelet Laboratory		
Pomona Laboratory	909-859-7415	909-859-7718
Shonna Sims (HLA Director - Portland)	503-528-5740	shonna.sims@redcross.org
Misc. Contacts		
Donor Client Service Center (DCSC)	866-236-3276	888-719-3535
Billing Department	909-859-7198	BSRBilling@redcross.org
Special Collections	800-634-9069	vFaxForSCS@redcross.org



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