



**LIS Support Issues:**

For routine issues, please open a Service-Now ticket online.

For urgent issues affecting operations that have no workaround, please call the IT Service Desk at ext. 4-4100 and open a high priority ticket.

**LIS Contact Information:**

James Reese  
415-514-5660  
Cell: 415-815-9951

Don Rose  
415-353-1381  
Cell: 415-819-0283

Peter Suslow  
415-353-8746  
Cell: 415-819-0245

Kelly Yang  
415-353-4645  
Cell: 415-254-1431

Tuan Nguyen  
415-353-4797  
Cell: 415-818-7228

Paul Gardner  
415-353-1938

Crash Captain On-Call Pager:  
415-443-5495

Sunquest:  
1-877-239-6337; site code: USF